



## Sub Base Platypus Walking Tour: Terms and Conditions

### Important:

You will need your ticket to check in to your tour, please bring a printed copy or show it on your phone.

### Meeting Point:

Meet at the Rangers Station, 120 High Street North Sydney NSW 2060.

### Check in:

Ensure you arrive at least 15 minutes prior to the start time to check in for your tour. Tours leave strictly on time and do not wait for latecomers.

### COVID Safety:

As a registered COVID Safe business, we require all visitors to check-in using the NSW QR code provided on site before the commencement of the presentation. Further, every visitor must ensure they:

- maintain a physical distance of 1.5 metres from others, wherever possible;
- have not attended a known hot spot
- have not had contact with a confirmed COVID-19 case within the last 14 days; and
- are not unwell and have not had any COVID-19 symptoms in the last 14 days.

### Tour conditions:

- The tour is 60 minutes in duration and involves a steep incline, some uneven surfaces and is not suitable for mobility scooters. A moderate level of fitness and mobility are required on this tour.
- Please wear suitable and sensible walking shoes. The Harbour Trust advises that high heels, thongs and loose sandals are not recommended to wear during tours
- Tours will proceed regardless of weather conditions except in cases of extreme weather. Please bring wet weather gear if required.
- Participants will be notified via email if the tour is cancelled and a full refund of the ticket price will be made.
- Tours are family friendly, however children must be accompanied by an adult.
- You must comply with all directions of the Guides, Rangers and Security.
- For safety reasons, maximum tour numbers cannot be exceeded.
- Dogs, bicycles and smoking are not allowed on the tour.
- Tickets are non-refundable, transfers can be made up to the tour date through Ticketbooth.
- The Harbour Trust reserves the right to terminate any tour at any time.